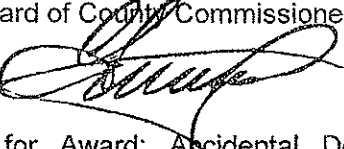


# Memorandum



**Date:** September 4, 2013

**To:** Honorable Chairwoman Rebeca Sosa  
and Members, Board of County Commissioners

**From:** Carlos A. Gimenez  
Mayor 

**Subject:** Recommendation for Award: Accidental Death & Dismemberment and Police Benevolent Association Survivors' Benefit Insurance Programs

Agenda Item No. 8(F)(5)

## Recommendation

It is recommended that the Board of County Commissioners (Board) approve award of *Contract No. RFP834, Accidental Death & Dismemberment and Police Benevolent Association (PBA) Survivors' Benefit Insurance Programs (Programs)*, to AON Consulting, Inc. (AON) for the provision of broker services and the purchase of these Programs.

A Request for Proposals was issued under full and open competition for the provision of two fully-insured programs: 1) Accidental Death and Dismemberment (AD&D), which covers accidents incurred while on the job, and 2) Police Benevolent Association (PBA) Survivors' Benefit which covers accidents incurred at any time. The AD&D benefit is required by Florida Statutes for police officers and firefighters. The Board has extended this benefit to all full-time County employees. Additionally, there are 18 municipalities that participate in this Program. The PBA Survivors' Benefit Program provides AD&D coverage for members of the Miami-Dade County PBA Bargaining Unit and their supervisors, as stipulated in the PBA Collective Bargaining Unit Agreement.

Open Enrollment for these Programs is in October. Given the length of the negotiation period, we were not able to present this item to the Board for approval at an earlier date. Our goal is to have this contract in place in time for the Open Enrollment period. To accomplish this, after Committee review in August, we will be requesting that this item be placed on the first meeting in September.

## Scope

The scope of this item is countywide in nature.

## Fiscal Impact/Funding Source

The fiscal impact for the initial two-year term is approximately \$800,000 (\$400,000 annually). If the County elects to exercise the two, one-year options to renew, the cumulative fiscal impact will be approximately \$1,600,000. The Programs are funded by the general fund, employee contributions, and via the participating municipalities. By comparison, the current twenty-eight month term expires on December 31, 2013 with a total allocation of \$981,802 (\$421,000 annually).

While the provisions of the recommended Programs mirror the current insurance benefits and the contracted rates are comparable to the current rates, this contract provides for some additional savings, including:

- The negotiated rate for the PBA Program yielded an approximate annual savings of \$9,700 based on current enrollment. The savings is shared among Miami-Dade County, and employees. Specifically, the cost for an employee enrolled for the \$100,000 benefit has been reduced from \$46.00 per year to \$43.70 per year under the recommended Program.

- The annual \$57,000 broker fee has been eliminated and any commission to agents and/or brokers has been included in the annual per person rate. The contracted rates, inclusive of any commissions, are comparable, if not lower, than the current rates.

The allocations are budgeted as follows:

Department	Allocation	Funding Source	Contract Manager
Internal Services	\$1,600,000	General Fund, Municipality and Employee Funds	Barbara Dunlop
<b>Total</b>	<b>\$1,600,000</b>		

**Track Record/Monitor**

The contract is managed by the Internal Services Department as shown above. Ingrid Bernal of the Internal Services Department is the Procurement Contracting Officer.

**Delegated Authority**

If this item is approved, the County Mayor or County Mayor's designee will have the authority to exercise, at their discretion, contract modifications and extensions in accordance with the terms and conditions of the contract.

**Vendor Recommended for Award**

Negotiations initially began with the highest-ranked vendor, AON Consulting, Inc. (AON). However, negotiations with AON were eventually terminated as the firm advised the County that they neglected to include their broker commission as compensation in the rates and subsequently offered higher rates. On July 30, 2013 the County entered into negotiations with the second highest-ranked firm, Hartford Life and Accident Insurance Company (Hartford), but negotiations were terminated on August 6, 2013, as Hartford could not commit to acceptance of the County's contract. However, prior to terminating with Hartford, AON advised it would now accept the County's terms and conditions, and negotiated rates. As a result, the County re-entered into negotiations with AON, which were successful.

Awardee	Address	Principal
AON Consulting, Inc.	200 E. Randolph Street Chicago, IL	Ram Padmanabhan

**Vendors Not Recommended for Award**

Proposers	Reason for Not Recommending
Hartford Life and Accident Insurance Company	Failed Negotiations
D'Andre Insurance Services LLC	Evaluation/Scoring and Ranking
Seitlin, A Marsh & McLennan Agency LLC	Evaluation/Scoring and Ranking

**Due Diligence**

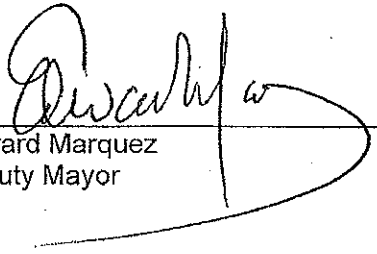
Due diligence was conducted in accordance with the Internal Services Department's Procurement Guidelines to determine Contractor responsibility, including verifying corporate status and that there are no performance or compliance issues. The lists that were referenced include: convicted vendors, debarred vendors, delinquent contractors, suspended vendors and federal excluded parties. There were

no adverse findings relating to Contractor responsibility. This information is being provided pursuant to Resolution No. R-187-12.

AON Consulting, Inc. has been providing these Programs to the County in excess of 13 years, with an excellent track record. There are other entities of AON, including AON Risk Services Inc. of Florida and AON eSolutions, that currently provide other services to the County, including; broker services for Airport Liability, Aircraft Hull and Liability and a Risk Management Information System. These entities are all separate entities under the AON parent company. The Board will be considering an item at an upcoming Committee and Board meeting where we have replaced AON e-Solutions as our vendor for workers compensation medical bill review due to performance issues. While AON e-Solutions is under the AON umbrella, they provide distinctly different services and have different principals and headquarters than AON Consulting, Inc., who is being recommended in this item. As such, and given AON Consulting's past performance with these programs, we are comfortable recommending AON Consulting, Inc. for this contract, and, felt it important to disclose this to the Board in light of the upcoming item that replaces AON e-Solutions.

**Applicable Ordinances and Contract Measures**

- Local Preference was applied in accordance with the applicable ordinances.
- The User Access Program and Living Wage Ordinance do not apply as this is an employee benefit in addition to being a partially employee-funded program.
- A Small Business Enterprise Selection Factor was applied in accordance with the applicable ordinance but did not affect the outcome.



Edward Marquez  
Deputy Mayor




## MEMORANDUM

(Revised)

**TO:** Honorable Chairwoman Rebeca Sosa  
and Members, Board of County Commissioners

**DATE:** September 4, 2013

**FROM:**   
R. A. Cuevas, Jr.  
County Attorney

**SUBJECT:** Agenda Item No. 8(F)(5)

Please note any items checked.

- ☐ "3-Day Rule" for committees applicable if raised
- ☐ 6 weeks required between first reading and public hearing
- ☐ 4 weeks notification to municipal officials required prior to public hearing
- ☐ Decreases revenues or increases expenditures without balancing budget
- ☐ Budget required
- ☐ Statement of fiscal impact required
- ☐ Ordinance creating a new board requires detailed County Mayor's report for public hearing
- ☐ No committee review
- ☐ Applicable legislation requires more than a majority vote (i.e., 2/3's \_\_\_\_, 3/5's \_\_\_\_, unanimous \_\_\_\_ ) to approve
- ☒ Current information regarding funding source, index code and available balance, and available capacity (if debt is contemplated) required

Approved \_\_\_\_\_ Mayor  
Veto \_\_\_\_\_  
Override \_\_\_\_\_

Agenda Item No. 8(F)(5)  
9-4-13

RESOLUTION NO. \_\_\_\_\_

RESOLUTION AUTHORIZING EXECUTION OF AN AGREEMENT IN THE AGGREGATE AMOUNT OF \$1,600,000 WITH AON CONSULTING, INC. (AON) TO OBTAIN ACCIDENTAL DEATH AND DISMEMBERMENT AND POLICE BENEVOLENT ASSOCIATION SURVIVORS BENEFIT INSURANCE PROGRAMS; AUTHORIZING THE COUNTY MAYOR OR COUNTY MAYOR'S DESIGNEE TO EXECUTE AN AGREEMENT FOR AND ON BEHALF OF MIAMI-DADE COUNTY; AND TO EXERCISE ANY CANCELLATION AND RENEWAL PROVISIONS; AND TO EXERCISE ALL OTHER RIGHTS CONTAINED THEREIN CONTRACT NO. RFP834

**WHEREAS**, this Board desires to accomplish the purposes outlined in the accompanying memorandum, a copy of which is incorporated herein by reference,

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA**, that this Board approves the execution of an agreement in the aggregate amount of \$1,600,000 with AON Consulting, Inc. (AON), in substantially the form attached hereto and made a part hereof, and authorizes the County Mayor or County Mayor's designee to execute same for and on behalf of Miami-Dade County and to exercise any cancellation and renewal provisions and all other rights contained therein.

The foregoing resolution was offered by Commissioner  
who moved its adoption. The motion was seconded by Commissioner  
and upon being put to a vote, the vote was as follows:

Rebeca Sosa, Chairwoman

Lynda Bell, Vice Chair

Bruno A. Barreiro

Jose "Pepe" Diaz

Sally A. Heyman

Jean Monestime

Sen. Javier D. Souto

Juan C. Zapata

Esteban L. Bovo, Jr.

Audrey M. Edmonson

Barbara J. Jordan

Dennis C. Moss

Xavier L. Suarez

The Chairperson thereupon declared the resolution duly passed and adopted this 4<sup>th</sup> day of September, 2013. This resolution shall become effective ten (10) days after the date of its adoption unless vetoed by the Mayor, and if vetoed, shall become effective only upon an override by this Board.

MIAMI-DADE COUNTY, FLORIDA  
BY ITS BOARD OF  
COUNTY COMMISSIONERS

HARVEY RUVIN, CLERK

By: \_\_\_\_\_  
Deputy Clerk

Approved by County Attorney as  
to form and legal sufficiency.



Oren Rosenthal

# Memorandum



**Date:** July 26, 2013

**To:** Lester Sola  
Director  
Internal Services Department

**Thru:** Miriam Singer, CPPO *M. Singer*  
Assistant Director  
Internal Services Department

**From:** Rita Silva, CPPO *R.S.*  
Procurement Contracting Manager

**Subject:** Status Report of Negotiations for RFP No. 834, Accidental Death and Dismemberment and PBA Survivors' Benefit, Recommendation to Terminate Negotiations with the Highest Ranked Proposer and Begin Negotiations with the Second Ranked Proposer

---

The County issued Request for Proposals (RFP) No. 834 to obtain proposals from qualified firms to provide two fully insured programs: 1) Accidental Death & Dismemberment Insurance Program for County employees and 18 participating municipalities, and 2) Police Benevolent Association (PBA) Survivors' Benefit Insurance Program for members of the Miami-Dade County PBA Bargaining Unit and their supervisors. The Evaluation/Selection Committee completed the task of evaluating proposals and recommended negotiations (*see attached Report of Evaluation/Selection Committee*) with the highest ranked proposer, AON Consulting Inc. (AON). This report provides a status of the negotiations, and recommends termination of negotiations with AON and beginning negotiations with the second ranked proposer, Hartford Life and Accident Insurance Company.

## **Status of Negotiations:**

The County held negotiations with AON. During the negotiation meeting, AON confirmed its pricing and reiterated to the County that their proposed rates fully met all the requirements of the solicitation which specified that any commissions (to agents, broker, etc.) were to be included in the proposed price. When the contract was extended to AON for signature, AON advised that they neglected to include their commission as compensation in the proposed rates. Furthermore, AON then proposed new higher rates to include commission.

## **Recommendation to Terminate Negotiations with AON Consulting Inc. and to Begin Negotiations with the second ranked Proposer, Hartford Life and Accident Insurance Company:**

Pursuant to the solicitation Section 4.8, Negotiations: "If the County and said Proposer cannot reach agreement on a contract, the County reserves the right to terminate negotiations and may, at the County Mayor's or designee's discretion, begin negotiations with the next highest ranked Proposer(s)." It is recommended that negotiations with AON be terminated. It is further recommended that approval be granted to begin negotiations with Hartford Life and Accident Insurance Company. This proposer offered the same rates as AON. However, the proposer also limited the level of administration services offered, which would need to be resolved in negotiations.

Memo to Lester Sola

Status Report of Negotiations for RFP No. 834, Accidental Death and Dismemberment and PBA  
Survivors' Benefit, Recommendation to Terminate Negotiations with the Highest Ranked Proposer and  
Begin Negotiations with the Second Ranked Proposer  
Page 2

Approved

  
Lester Sola

7/30/13  
Date

Director  
Internal Services Department

Not Approved

\_\_\_\_\_  
Lester Sola  
Director  
Internal Services Department

\_\_\_\_\_  
Date

Attachment:

Report of Evaluation/Selection Committee



# Memorandum



**Date:** June 19, 2013

**To:** Lester Sola  
Director  
Internal Services Department

**Thru:** Miriam Singer, CPPO  
Assistant Director  
Internal Services Department

**From:** Rita Silva, CPPO *R.S.*  
Procurement Contracting Manager  
Chairperson, Evaluation/Selection Committee

**Subject:** Report of Evaluation/Selection Committee for RFP No. 834: Accidental Death & Dismemberment and PBA Survivors' Benefit Insurance Programs

The County issued a solicitation to obtain proposals from qualified firms to provide two fully insured programs: 1) Accidental Death & Dismemberment (AD&D) Insurance Program for County employees and 18 participating municipalities, and 2) Police Benevolent Association (PBA) Survivors' Benefit Insurance Program for members of the Miami-Dade County PBA Bargaining Unit and their supervisors. The Evaluation/Selection Committee (Committee) has completed the evaluation of proposals submitted in response to the solicitation following the guidelines published in the solicitation.

**Committee meeting dates:**

May 22, 2013 (kick-off meeting)

June 4, 2013 (evaluation, technical and price scoring)

**Verification of compliance with contract measures:**

A Small Business Enterprise (SBE) selection factor was assigned to this solicitation. The following proposer qualified for the selection factor: D'Andre Insurance Services, LLC.

**Verification of compliance with minimum qualification requirements:**

The solicitation had minimum qualification requirements which were reviewed by the Chairperson and Barbara Dunlop of the client department, Risk Management Division, Internal Services Department. All of the proposers met the minimum qualification requirements.

**Local Certified Service-Disabled Veteran's Business Enterprise Preference:**

Veteran's Preference was considered in accordance with the applicable ordinance but none of the proposers qualified for the preference.

**Summary of scores:**

The preliminary scores are as follows:

Proposer	Technical Score (max.375)	Selection Factor Score (max.37.5)	Total Technical Score (max 412.5)
1. AON Consulting Inc. branded as AON Hewitt	328	0	328
2. Hartford Life and Accident Insurance Company	287	0	287
3. D'Andre Insurance Services LLC	245	24.5	269.5
4. Seitlin, A Marsh & McLennan Agency LLC	266.5	0	266.5

Price proposals were reviewed for those proposers remaining in consideration after the review and scoring of technical proposals. The Committee decided not to hold oral presentations.

The final scores are as follows:

<b>Proposer</b>	<b>Technical Score</b> (max.375)	<b>Selection Factor Score</b> (max.37.5)	<b>Total Technical Score</b> (max.412.5)	<b>Price Score</b> (max.125)	<b>Total Score</b> (max.537.5)
1. AON Consulting Inc. branded as AON Hewitt	328	0	328	123	451
2. Hartford Life and Accident Insurance Company	287	0	287	116	403

#### Local Preference:

Local Preference was considered in accordance with applicable ordinance, but did not affect the outcome.

#### Negotiations:

The Committee recommends that the County enter into negotiations with the highest ranked proposer, AON Consulting Inc. branded as AON Hewitt. The following individuals will participate in the negotiations:

Rita Silva, Procurement Contracting Manager, ISD  
Barbara Dunlop, Risk Management Manager, ISD  
Doug Foley, Benefits Supervisor, ISD  
Leila Zinati, Human Resources Manager, MDPD

#### Consensus Statement:

The Committee determined that the recommended proposer, AON Consulting Inc. branded as AON Hewitt, holds the necessary qualifications, relevant experience and resources to effectively provide the broker services required for the Accidental Death & Dismemberment and PBA Survivors' Benefit Insurance Programs. The firm has extensive experience with comparable contracts for specialty risk programs with public entities such as the City of Miami, City of Coral Springs, City of Naples, City of Tavares and Miami-Dade County Public Schools. The firm has a proven track record of being responsive to its client's needs and providing quality customer and administration services, including innovative technology for database management and administration of the PBA Program, as demonstrated by its experience with Miami-Dade County for the past twenty-six (26) years. The firm's capabilities will provide it with a competitive edge in the insurance marketplace when procuring the County's insurance programs.

The firm's key personnel assigned to place and manage the County's program include personnel with in-depth experience in providing the guidance and expertise that is required. The firm's proposal provided a well-developed and task-appropriate approach to the required services. The firm's approach to providing the services will ensure a close working relationship with the County to appropriately address the risks, complexities and challenges that occur in providing for Accidental Death & Dismemberment and PBA Survivors' Benefit Insurance Programs.

The firm's proposed rates are comparable to the current contract rates.

Copies of the score sheets are attached for each Evaluation/Selection Committee member, as well as a composite score sheet.

Approved

Lester Sola  
Director

Date

7/10/13

Contract No. RFP834  
Accidental Death and Dismemberment & Police Benevolent Association Survivors' Benefit  
Insurance Programs

THIS AGREEMENT made and entered into as of this \_\_\_\_ day of \_\_\_\_\_ 2013 by and between AON Consulting, Inc., a corporation organized and existing under the laws of the State of New Jersey, having an office at 1001 Brickell Bay Drive, Miami FL 33131 (hereinafter referred to as the "Contractor"), and Miami-Dade County, a political subdivision of the State of Florida, having its principal office at 111 N.W. 1st Street, Miami, Florida 33128 (hereinafter referred to as the "County"),

WITNESSETH:

WHEREAS, the Contractor has offered to provide Accidental Death and Dismemberment and Police Benevolent Association Survivors' Insurance Programs, on a non-exclusive basis, that shall conform to the Scope of Services (Appendix A); Miami-Dade County's Request for Proposals (RFP) No. 834 and all associated addenda and attachments, incorporated herein by reference; and the requirements of this Agreement; and,

WHEREAS, the Contractor has submitted a written proposal dated May 13, 2013, hereinafter referred to as the "Contractor's Proposal" which is incorporated herein by reference; and,

WHEREAS, the County desires to procure from the Contractor such Insurance Programs for the County, in accordance with the terms and conditions of this Agreement;

NOW, THEREFORE, in consideration of the mutual covenants and agreements herein contained, the parties hereto agree as follows:

**ARTICLE 1. DEFINITIONS**

The following words and expressions used in this Agreement shall be construed as follows, except when it is clear from the context that another meaning is intended:

- a) The words "Contract" or "Agreement" to mean collectively these terms and conditions, the Scope of Services (Appendix A), all other appendices and attachments hereto, all amendments issued hereto, RFP No. 834 and all associated addenda, and the Contractor's Proposal.
- b) The words "Contract Date" to mean the date on which this Agreement is effective.
- c) The words "Contract Manager" to mean Miami-Dade County's Director, Internal Services Department, or the duly authorized representative designated to manage the Contract.
- d) The word "Contractor" to mean AON Consulting, Inc. and its permitted successors and assigns.
- e) The word "Days" to mean Calendar Days.
- f) The word "Deliverables" to mean all documentation and any items of any nature submitted by the Contractor to the County's Project Manager for review and approval pursuant to the terms of this Agreement.
- g) The words "directed", "required", "permitted", "ordered", "designated", "selected", "prescribed" or words of like import to mean respectively, the direction, requirement, permission, order, designation, selection or prescription of the County's Project Manager; and similarly the words "approved", "acceptable", "satisfactory", "equal", "necessary", or words of like import to mean respectively, approved by, or acceptable or satisfactory to, equal or necessary in the opinion of the County's Project Manager.
- h) The words "Extra Work" or "Additional Work" resulting in additions or deletions or modifications to the amount, type or value of the Work and Services as required in this Contract, as directed and/or approved by the County.
- i) The words "Project Manager" to mean the County Mayor or the duly authorized representative designated to manage the Project.
- k) The words "Scope of Services" to mean the document appended hereto as Appendix A, which details the work to be performed by the Contractor.
- l) The word "subcontractor" or "sub consultant" to mean any person, entity, firm or corporation, other than the employees of the Contractor, who furnishes labor and/or materials, in connection with the Work, whether directly or indirectly, on behalf and/or under the direction of the Contractor and whether or not in privity of Contract with the Contractor.
- m) The words "Work", "Services" "Program", or "Project" to mean all matters and things required to be done by the Contractor in accordance with the provisions of this Contract.

**ARTICLE 2. ORDER OF PRECEDENCE**

If there is a conflict between or among the provisions of this Agreement, the order of precedence is as follows: 1) these terms and conditions, 2) the Scope of Services (Appendix A), & Price Proposal Schedule (Appendix B), 3) the Miami-Dade County's RFP No.834 and any associated addenda and attachments thereof, and 4) the Contractor's Proposal.

### **ARTICLE 3. RULES OF INTERPRETATION**

- a) References to a specified Article, section or schedule shall be construed as reference to that specified Article, or section of, or schedule to this Agreement unless otherwise indicated.
- b) Reference to any agreement or other instrument shall be deemed to include such agreement or other instrument as such agreement or other instrument may, from time to time, be modified, amended, supplemented, or restated in accordance with its terms.
- c) The terms "hereof", "herein", "hereinafter", "hereby", "herewith", "hereto", and "hereunder" shall be deemed to refer to this Agreement.
- d) The titles, headings, captions and arrangements used in these Terms and Conditions are for convenience only and shall not be deemed to limit, amplify or modify the terms of this Contract, nor affect the meaning thereof.

### **ARTICLE 4. NATURE OF THE AGREEMENT**

- a) This Agreement incorporates and includes all prior negotiations, correspondence, conversations, agreements, and understandings applicable to the matters contained in this Agreement. The parties agree that there are no commitments, agreements, or understandings concerning the subject matter of this Agreement that are not contained in this Agreement, and that this Agreement contains the entire agreement between the parties as to all matters contained herein. Accordingly, it is agreed that no deviation from the terms hereof shall be predicated upon any prior representations or agreements, whether oral or written. It is further agreed that any oral representations or modifications concerning this Agreement shall be of no force or effect, and that this Agreement may be modified, altered or amended only by a written amendment duly executed by both parties hereto or their authorized representatives.
- b) The Contractor shall provide the services set forth in the Scope of Services, and render full and prompt cooperation with the County in all aspects of the Services performed hereunder.
- c) The Contractor acknowledges that this Agreement requires the performance of all things necessary for or incidental to the effective and complete performance of all Work and Services under this Contract. All things not expressly mentioned in this Agreement but necessary to carrying out its intent are required by this Agreement, and the Contractor shall perform the same as though they were specifically mentioned, described and delineated.
- d) The Contractor shall furnish all labor, materials, tools, supplies, and other items required to perform the Work and Services that are necessary for the completion of this Contract. All Work and Services shall be accomplished at the direction of and to the satisfaction of the County's Project Manager.

- e) The Contractor acknowledges that the County shall be responsible for making all policy decisions regarding the Scope of Services. The Contractor agrees to provide input on policy issues in the form of recommendations. The Contractor agrees to implement any and all changes in providing Services hereunder as a result of a policy change implemented by the County. The Contractor agrees to act in an expeditious and fiscally sound manner in providing the County with input regarding the time and cost to implement said changes and in executing the activities required to implement said changes.

**ARTICLE 5. CONTRACT TERM**

The Contract shall become effective on the date on the first page and shall continue through December 31, 2016. The annual insurance coverage shall become effective on January 1 at 12:01 A.M (Local Time) of each year and shall continue through December 31. The County, at its sole discretion, reserves the right to exercise the option to renew this Contract for a period for two (2) additional years on a year-to-year basis. The County reserves the right to exercise its option to extend this Contract for up to one hundred-eighty (180) calendar days beyond the current Contract period and will notify the Contractor in writing of the extension. This Contract may be extended beyond the initial one hundred-eighty (180) calendar day extension period by mutual agreement between the County and the Contractor, upon approval by the Board of County Commissioners.

**ARTICLE 6. NOTICE REQUIREMENTS**

All notices required or permitted under this Agreement shall be in writing and shall be deemed sufficiently served if delivered by Registered or Certified Mail, with return receipt requested; or delivered personally; or delivered via fax or e-mail (if provided below) and followed with delivery of hard copy; and in any case addressed as follows:

**(1) to the County**

- a) to the Project Manager:

Miami-Dade County  
Risk Management Division, ISD  
111 N.W. 1<sup>st</sup> Street, Suite 2340  
Miami, FL 33128-1989  
Attention: Risk Management Property and Casualty Manager  
Phone: (305) 375-3199  
E-mail: BD1@miamidade.gov

and,

- b) to the Contract Manager:

Miami-Dade County  
Internal Services Department, Procurement Management Division  
111 N.W. 1<sup>st</sup> Street, Suite 1375  
Miami, FL 33128-1974

Attention: Assistant Director  
Phone: (305) 375-5548  
Fax: (305) 375-2316

**(2) To the Contractor**

AON Consulting, Inc.  
1001 Brickell Bay Drive  
Miami, FL 33131  
Attention: Richard Kaufman  
Phone: (305) 961-5963  
Fax: (305) 961-5901  
E-mail: Richard.Kaufman@aonhewitt.com

Either party may at any time designate a different address and/or contact person by giving notice as provided above to the other party. Such notices shall be deemed given upon receipt by the addressee.

**ARTICLE 7. PAYMENT FOR SERVICES/AMOUNT OBLIGATED**

The Contractor warrants that it has reviewed the County's requirements and has asked such questions and conducted such other inquiries as the Contractor deemed necessary in order to determine the price the Contractor will charge to provide the Work and Services to be performed under this Contract. The compensation for all Work and Services performed under this Contract, including all costs associated with such Work and Services, shall be in the total amount of as specified in Price Schedule (Appendix B). The County shall have no obligation to pay the Contractor any additional sum in excess of this amount, except for a change and/or modification to the Contract, which is approved and executed in writing by the County and the Contractor.

All Services undertaken by the Contractor before County's approval of this Contract shall be at the Contractor's risk and expense.

**ARTICLE 8. PRICING**

Prices shall remain firm and fixed for the initial two year term of the Contract. Any option to renew or extension periods shall be in accordance to Appendix B – Price Schedule. However, the Contractor may offer incentive discounts to the County at any time during the Contract term, including any renewal or extension thereof.

**ARTICLE 9. METHOD AND TIMES OF PAYMENT**

The Contractor agrees that under the provisions of this Agreement, as reimbursement for those actual, reasonable and necessary costs incurred by the Contractor, which are directly attributable or properly allocable to the Services, the Contractor may bill the County periodically, but not more than once per month, upon invoices certified by the Contractor pursuant to Appendix B – Price Schedule. All invoices shall be taken from the books of account kept by the Contractor, shall be supported by copies of payroll distribution, receipt bills or other documents reasonably required by the County, shall show the County's contract number, and shall have a unique invoice number assigned by the Contractor. It is the policy of Miami-Dade County that payment for all purchases by County agencies and the Public Health Trust shall be made in a

timely manner and that interest payments be made on late payments. In accordance with Florida Statutes, Section 218.74 and Section 2-8.1.4 of the Miami-Dade County Code, the time at which payment shall be due from the County or the Public Health Trust shall be forty-five (45) days from receipt of a proper invoice. The time at which payment shall be due to small businesses shall be thirty (30) days from receipt of a proper invoice. All payments due from the County or the Public Health Trust, and not made within the time specified by this section shall bear interest from thirty (30) days after the due date at the rate of one percent (1%) per month on the unpaid balance. Further, proceedings to resolve disputes for payment of obligations shall be concluded by final written decision of the County Mayor, or his or her designee(s), not later than sixty (60) days after the date on which the proper invoice was received by the County or the Public Health Trust.

In accordance with Miami-Dade County Implementing Order 3-9, Accounts Receivable Adjustments, if money is owed by the Contractor to the County, whether under this Contract or for any other purpose, the County reserves the right to retain such amount from payment due by County to the Contractor under this Contract. Such retained amount shall be applied to the amount owed by the Contractor to the County. The Contractor shall have no further claim to such retained amounts which shall be deemed full accord and satisfaction of the amount due by the County to the Contractor for the applicable payment due herein.

Invoices and associated back-up documentation shall be submitted in duplicate by the Contractor to the County as follows:

Risk Management Division, ISD  
111 N.W. 1<sup>st</sup> Street, Suite 2340  
Miami, FL 33128-1989  
Attention: Risk Management Property and Casualty Manager  
Phone: (305) 375-3199  
E-mail: BD1@miamidade.gov

The County may at any time designate a different address and/or contact person by giving written notice to the other party.

#### **ARTICLE 10. INDEMNIFICATION AND INSURANCE**

The Contractor shall indemnify and hold harmless the County and its officers, employees, agents and instrumentalities from any and all liability, losses or damages, including attorneys' fees and costs of defense, which the County or its officers, employees, agents or instrumentalities may incur as a result of claims, demands, suits, causes of actions or proceedings of any kind or nature arising out of, relating to or resulting from the performance of this Agreement by the Contractor or its employees, agents, servants, partners principals or subcontractors. The Contractor shall pay all claims and losses in connection therewith and shall investigate and defend all claims, suits or actions of any kind or nature in the name of the County, where applicable, including appellate proceedings, and shall pay all costs, judgments, and attorney's fees which may issue thereon. The Contractor expressly understands and agrees that any insurance protection required by this Agreement or otherwise provided by the Contractor shall in no way limit the responsibility to indemnify, keep and save harmless and defend the County or its officers, employees, agents and instrumentalities as herein provided.

Upon County's notification, the Contractor shall furnish to the Internal Services Department, Procurement Management Division, Certificates of Insurance that indicate that insurance coverage has been obtained, which meets the requirements as outlined below:



1. Worker's Compensation Insurance for all employees of the Contractor as required by Florida Statute 440.
2. Commercial General Liability Insurance on a comprehensive basis in an amount not less than \$300,000 combined single limit per occurrence for bodily injury and property damage. **Miami-Dade County must be shown as an additional insured with respect to this coverage. The mailing address of Miami-Dade County 111 N.W. 1st Street, Suite 1300, Miami, Florida 33128-1974, as the certificate holder, must appear on the certificate of insurance.**
3. Automobile Liability Insurance covering all owned, non-owned, and hired vehicles used in connection with the Services, in an amount not less than \$300,000 combined single limit per occurrence for bodily injury and property damage.
4. Professional Liability Insurance in an amount not less than \$1,000,000.

The company must be rated no less than "A-" as to management, and no less than "Class VII" as to financial strength by A.M. Best Company, Oldwick, New Jersey, or its equivalent, subject to the approval of the County Risk Management Division.

OR

The company must hold a valid Florida Certificate of Authority as shown in the latest "List of All Insurance Companies Authorized or Approved to Do Business in Florida", issued by the State of Florida Department of Financial Services and are members of the Florida Guaranty Fund.

**Certificates of Insurance must indicate that for any cancellation of coverage before the expiration date, the issuing insurance carrier will endeavor to mail thirty (30) day written advance notice to the certificate holder. In addition, the Contractor hereby agrees not to modify the insurance coverage without thirty (30) days written advance notice to the County.**

Compliance with the foregoing requirements shall not relieve the Contractor of liability and obligation under this section or under any other section in this Agreement.

Award of this Contract is contingent upon the receipt of the insurance documents, as required, within ten (10) business days after notification of recommendation to award. If the insurance certificate is received within the specified time frame but not in the manner prescribed in this Agreement, the Contractor shall have an additional five (5) business days to submit a corrected certificate to the County. If the Contractor fails to submit the required insurance documents in the manner prescribed in this Agreement within fifteen (15) business days, the Contractor shall be in default of the contractual terms and conditions and award of the Contract may be rescinded, unless such timeframe for submission has been extended by the County.

The Contractor shall be responsible for ensuring that the insurance coverage required in conjunction with this Section remain in force for the duration of the Contract, including any and all option years or extension periods that may be granted by the County.

**ARTICLE 11. MANNER OF PERFORMANCE**

- a) The Contractor shall provide the Services described herein in a competent and professional manner satisfactory to the County in accordance with the terms and conditions of this Agreement. The County shall be entitled to a satisfactory performance of all Services described herein and to full and prompt cooperation by the Contractor in all aspects of the Services. At the request of the County, the Contractor shall promptly remove from the project any Contractor's employee, subcontractor, or any other person performing Services hereunder. The Contractor agrees that such removal of any of its employees does not require the termination or demotion of any employee by the Contractor.
- b) The Contractor agrees to defend, hold harmless and indemnify the County and shall be liable and responsible for any and all claims, suits, actions, damages and costs (including attorney's fees and court costs) made against the County, occurring on account of, arising from or in connection with the removal and replacement of any Contractor's personnel performing services hereunder at the behest of the County. Removal and replacement of any Contractor's personnel as used in this Article shall not require the termination and or demotion of such Contractor's personnel.
- c) The Contractor agrees that at all times it will employ, maintain and assign to the performance of the Services a sufficient number of competent and qualified professionals and other personnel to meet the requirements to which reference is hereinafter made. The Contractor agrees to adjust its personnel staffing levels or to replace any its personnel if so directed upon reasonable request from the County, should the County make a determination, in its sole discretion, that said personnel staffing is inappropriate or that any individual is not performing in a manner consistent with the requirements for such a position.
- d) The Contractor warrants and represents that its personnel have the proper skill, training, background, knowledge, experience, rights, authorizations, integrity, character and licenses as necessary to perform the Services described herein, in a competent and professional manner.
- e) The Contractor shall at all times cooperate with the County and coordinate its respective work efforts to most effectively and efficiently maintain the progress in performing the Services.
- f) The Contractor shall comply with all provisions of all federal, state and local laws, statutes, ordinances, and regulations that are applicable to the performance of this Agreement.

**ARTICLE 12. EMPLOYEES OF THE CONTRACTOR**

- a) All employees of the Contractor shall be considered to be, at all times, employees of the Contractor under its sole direction and not employees or agents of the County. The Contractor shall supply competent employees. Miami-Dade County may require the Contractor to remove an employee it deems careless, incompetent, insubordinate or otherwise objectionable and whose continued employment on County property is not in the best interest of the County. Each employee shall have and wear proper identification.
- b) Pursuant to Section 2-2092 of the County Code, for all contracts for goods and services, the Contractor, prior to hiring to fill each vacancy arising under this contract, shall make

good faith efforts as determined by the County to fill a minimum of 50% of its employment needs under this contract through the South Florida Workforce Board, or other designated Referral Agency. If no suitable candidates can be employed after a Referral Period of three to five days, the Contractor is free to fill its vacancies from other sources. Contractor shall provide quarterly reports to the Referral Agency indicating the name and number of employees hired in the previous quarter, or why referred candidates were rejected.

**ARTICLE 13. INDEPENDENT CONTRACTOR RELATIONSHIP**

The Contractor is, and shall be, in the performance of all work services and activities under this Agreement, an independent contractor, and not an employee, agent or servant of the County. All persons engaged in any of the work or services performed pursuant to this Agreement shall at all times, and in all places, be subject to the Contractor's sole direction, supervision and control. The Contractor shall exercise control over the means and manner in which it and its employees perform the work, and in all respects the Contractor's relationship and the relationship of its employees to the County shall be that of an independent contractor and not as employees and agents of the County.

The Contractor does not have the power or authority to bind the County in any promise, agreement or representation other than specifically provided for in this Agreement.

**ARTICLE 14. AUTHORITY OF THE COUNTY'S PROJECT MANAGER**

- a) The Contractor hereby acknowledges that the County's Project Manager will determine in the first instance all questions of any nature whatsoever arising out of, under, or in connection with, or in any way related to or on account of, this Agreement including without limitations: questions as to the value, acceptability and fitness of the Services; questions as to either party's fulfillment of its obligations under the Contract; negligence, fraud or misrepresentation before or subsequent to acceptance of the Contractor's Proposal; questions as to the interpretation of the Scope of Services; and claims for damages, compensation and losses.
- b) The Contractor shall be bound by all determinations or orders and shall promptly comply with every order of the Project Manager, including the withdrawal or modification of any previous order and regardless of whether the Contractor agrees with the Project Manager's determination or order. Where orders are given orally, they will be issued in writing by the Project Manager as soon thereafter as is practicable.
- c) The Contractor must, in the final instance, seek to resolve every difference concerning the Agreement with the Project Manager. In the event that the Contractor and the Project Manager are unable to resolve their difference, the Contractor may initiate a dispute in accordance with the procedures set forth in this Article. Exhaustion of these procedures shall be a condition precedent to any lawsuit permitted hereunder.
- d) In the event of such dispute, the parties to this Agreement authorize the County Mayor or designee, who may not be the Project Manager or anyone associated with this Project, acting personally, to decide all questions arising out of, under, or in connection with, or in any way related to or on account of the Agreement (including but not limited to claims in the nature of breach of contract, fraud or misrepresentation arising either before or subsequent to execution hereof) and the decision of each with respect to matters within the County Mayor's purview as set forth above shall be conclusive, final

and binding on parties. Any such dispute shall be brought, if at all, before the County Mayor within 10 days of the occurrence, event or act out of which the dispute arises.

- e) The County Mayor may base this decision on such assistance as may be desirable, including advice of experts, but in any event shall base the decision on an independent and objective determination of whether Contractor's performance or any Deliverable meets the requirements of this Agreement and any specifications with respect thereto set forth herein. The effect of any decision shall not be impaired or waived by any negotiations or settlements or offers made in connection with the dispute, whether or not the County Mayor participated therein, or by any prior decision of others, which prior decision shall be deemed subject to review, or by any termination or cancellation of the Agreement. All such disputes shall be submitted in writing by the Contractor to the County Mayor for a decision, together with all evidence and other pertinent information in regard to such questions, in order that a fair and impartial decision may be made. Whenever the County Mayor is entitled to exercise discretion or judgement or to make a determination or form an opinion pursuant to the provisions of this Article, such action shall be fair and impartial when exercised or taken. The County Mayor, as appropriate, shall render a decision in writing and deliver a copy of the same to the Contractor. Except as such remedies may be limited or waived elsewhere in the Agreement, Contractor reserves the right to pursue any remedies available under law after exhausting the provisions of this Article.

#### **ARTICLE 15. MUTUAL OBLIGATIONS**

- a) This Agreement, including attachments and appendices to the Agreement, shall constitute the entire Agreement between the parties with respect hereto and supersedes all previous communications and representations or agreements, whether written or oral, with respect to the subject matter hereto unless acknowledged in writing by the duly authorized representatives of both parties.
- b) Nothing in this Agreement shall be construed for the benefit, intended or otherwise, of any third party that is not a parent or subsidiary of a party or otherwise related (by virtue of ownership control or statutory control) to a party.
- c) In those situations where this Agreement imposes an indemnity obligation on the Contractor, the County may, at its expense, elect to participate in the defense if the County should so choose. Furthermore, the County may at its own expense defend or settle any such claims if the Contractor fails to diligently defend such claims, and thereafter seek indemnity for costs from the Contractor.

#### **ARTICLE 16. QUALITY ASSURANCE/QUALITY ASSURANCE RECORD KEEPING**

The Contractor shall maintain, and shall require that its subcontractors and suppliers maintain, complete and accurate records to substantiate compliance with the requirements set forth in the Scope of Services. The Contractor and its subcontractors and suppliers, shall retain such records, and all other documents relevant to the Services furnished under this Agreement for a period of three (3) years from the expiration date of this Agreement and any extension thereof.

**ARTICLE 17. AUDITS**

The County, or its duly authorized representatives or governmental agencies, shall until the expiration of three (3) years after the expiration of this Agreement and any extension thereof, have access to and the right to examine and reproduce any of the Contractor's books, documents, papers and records and of its subcontractors and suppliers which apply to all matters of the County. Such records shall subsequently conform to Generally Accepted Accounting Principles requirements, as applicable, and shall only address those transactions related to this Agreement.

Pursuant to County Ordinance No. 03-2, the Contractor will grant access to the Commission Auditor to all financial and performance related records, property, and equipment purchased in whole or in part with government funds. The Contractor agrees to maintain an accounting system that provides accounting records that are supported with adequate documentation, and adequate procedures for determining the allowability and allocability of costs.

**ARTICLE 18. SUBSTITUTION OF PERSONNEL**

In the event the Contractor wishes to substitute personnel for the key personnel identified by the Contractor's Proposal, the Contractor must notify the County in writing and request written approval for the substitution at least ten (10) business days prior to effecting such substitution.

**ARTICLE 19. CONSENT OF THE COUNTY REQUIRED FOR ASSIGNMENT**

The Contractor shall not assign, transfer, convey or otherwise dispose of this Agreement, including its rights, title or interest in or to the same or any part thereof without the prior written consent of the County.

**ARTICLE 20. SUBCONTRACTUAL RELATIONS**

- a) If the Contractor will cause any part of this Agreement to be performed by a Subcontractor, the provisions of this Contract will apply to such Subcontractor and its officers, agents and employees in all respects as if it and they were employees of the Contractor; and the Contractor will not be in any manner thereby discharged from its obligations and liabilities hereunder, but will be liable hereunder for all acts and negligence of the Subcontractor, its officers, agents, and employees, as if they were employees of the Contractor. The services performed by the Subcontractor will be subject to the provisions hereof as if performed directly by the Contractor.
- b) The Contractor, before making any subcontract for any portion of the services, will state in writing to the County the name of the proposed Subcontractor, the portion of the Services which the Subcontractor is to do, the place of business of such Subcontractor, and such other information as the County may require. The County will have the right to require the Contractor not to award any subcontract to a person, firm or corporation disapproved by the County.
- c) Before entering into any subcontract hereunder, the Contractor will inform the Subcontractor fully and completely of all provisions and requirements of this Agreement relating either directly or indirectly to the Services to be performed. Such Services performed by such Subcontractor will strictly comply with the requirements of this Contract.

- d) In order to qualify as a Subcontractor satisfactory to the County, in addition to the other requirements herein provided, the Subcontractor must be prepared to prove to the satisfaction of the County that it has the necessary facilities, skill and experience, and ample financial resources to perform the Services in a satisfactory manner. To be considered skilled and experienced, the Subcontractor must show to the satisfaction of the County that it has satisfactorily performed services of the same general type which is required to be performed under this Agreement.
- e) The County shall have the right to withdraw its consent to a subcontract if it appears to the County that the subcontract will delay, prevent, or otherwise impair the performance of the Contractor's obligations under this Agreement. All Subcontractors are required to protect the confidentiality of the County's and County's proprietary and confidential information. Contractor shall furnish to the County copies of all subcontracts between Contractor and Subcontractors and suppliers hereunder. Within each such subcontract, there shall be a clause for the benefit of the County in the event the County finds the Contractor in breach of this Contract, permitting the County to request completion by the Subcontractor of its performance obligations under the subcontract. The clause shall include an option for the County to pay the Subcontractor directly for the performance by such Subcontractor. Notwithstanding, the foregoing shall neither convey nor imply any obligation or liability on the part of the County to any subcontractor hereunder as more fully described herein.

#### **ARTICLE 21. ASSUMPTION, PARAMETERS, PROJECTIONS, ESTIMATES AND EXPLANATIONS**

The Contractor understands and agrees that any assumptions, parameters, projections, estimates and explanations presented by the County were provided to the Contractor for evaluation purposes only. However, since these assumptions, parameters, projections, estimates and explanations represent predictions of future events the County makes no representations or guarantees; and the County shall not be responsible for the accuracy of the assumptions presented; and the County shall not be responsible for conclusions to be drawn therefrom; and any assumptions, parameters, projections, estimates and explanations shall not form the basis of any claim by the Contractor. The Contractor accepts all risk associated with using this information.

#### **ARTICLE 22. SEVERABILITY**

If this Agreement contains any provision found to be unlawful, the same shall be deemed to be of no effect and shall be deemed stricken from this Agreement without affecting the binding force of this Agreement as it shall remain after omitting such provision.

#### **ARTICLE 23. TERMINATION AND SUSPENSION OF WORK**

- a) The County may terminate this Agreement if an individual or corporation or other entity attempts to meet its contractual obligation with the County through fraud, misrepresentation or material misstatement.
- b) The County may, as a further sanction, terminate or cancel any other contract(s) that such individual or corporation or other entity has with the County and that such individual, corporation or other entity shall be responsible for all direct and indirect costs

associated with such termination or cancellation, including attorney's fees.

- c) The foregoing notwithstanding, any individual, corporation or other entity which attempts to meet its contractual obligations with the County through fraud, misrepresentation or material misstatement may be debarred from County contracting for up to five (5) years in accordance with the County debarment procedures. The Contractor may be subject to debarment for failure to perform and all other reasons set forth in Section 10-38 of the County Code.
- d) In addition to cancellation or termination as otherwise provided in this Agreement, the County may at any time, in its sole discretion, with or without cause, terminate this Agreement by written notice to the Contractor.
- e) In the event that the County exercises its right to terminate this Agreement, the Contractor shall, upon receipt of such notice, unless otherwise directed by the County:
  - i. stop work on the date specified in the notice ("the Effective Termination Date");
  - ii. take such action as may be necessary for the protection and preservation of the County's materials and property;
  - iii. cancel orders;
  - iv. assign to the County and deliver to any location designated by the County any non-cancelable orders for Deliverables that are not capable of use except in the performance of this Agreement and has been specifically developed for the sole purpose of this Agreement and not incorporated in the Services;
  - v. take no action which will increase the amounts payable by the County under this Agreement; and
- f) In the event that the County exercises its right to terminate this Agreement, the Contractor will be compensated as stated in the payment Articles herein for the:
  - i. portion of the Services completed in accordance with the Agreement up to the Effective Termination Date; and
  - ii. non-cancelable Deliverables that are not capable of use except in the performance of this Agreement and has been specifically developed for the sole purpose of this Agreement, but not incorporated in the Services.
- g) All compensation pursuant to this Article are subject to audit.

#### ARTICLE 24. EVENT OF DEFAULT

- a) An Event of Default shall mean a breach of this Agreement by the Contractor. Without limiting the generality of the foregoing, and in addition to those instances referred to herein as a breach, an Event of Default shall include the following:
  - i. the Contractor has not delivered Deliverables on a timely basis;
  - ii. the Contractor has refused or failed to supply enough properly skilled staff

- personnel;
- iii. the Contractor has failed to make prompt payment to subcontractors or suppliers for any Services;
  - iv. the Contractor has become insolvent (other than as interdicted by the bankruptcy laws), or has assigned the proceeds received for the benefit of the Contractor's creditors, or the Contractor has taken advantage of any insolvency statute or debtor/creditor law or if the Contractor's affairs have been put in the hands of a receiver;
  - v. the Contractor has failed to obtain the approval of the County where required by this Agreement;
  - vi. the Contractor has failed to provide "adequate assurances" as required under subsection b below;
  - vii. the Contractor has failed in the representation of any warranties stated herein.
- b) When, in the opinion of the County, reasonable grounds for uncertainty exist with respect to the Contractor's ability to perform the Services or any portion thereof, the County may request that the Contractor, within the timeframe set forth in the County's request, provide adequate assurances to the County, in writing, of the Contractor's ability to perform in accordance with the terms of this Agreement. Until the County receives such assurances, the County may request an adjustment to the compensation received by the Contractor for portions of the Services which the Contractor has not performed. In the event that the Contractor fails to provide to the County the requested assurances within the prescribed timeframe, the County may:
- i. treat such failure as a repudiation of this Agreement; and
  - ii. resort to any remedy for breach provided herein or at law, including but not limited to, taking over the performance of the Services or any part thereof either by itself or through others.
- c) In the event the County shall terminate this Agreement for default, the County or its designated representatives may immediately take possession of all applicable equipment, materials, products, documentation, reports and data.

#### **ARTICLE 25. NOTICE OF DEFAULT - OPPORTUNITY TO CURE**

If an Event of Default occurs in the determination of the County, the County may so notify the Contractor ("Default Notice"), specifying the basis for such default, and advising the Contractor that such default must be cured immediately or this Agreement with the County may be terminated. Notwithstanding, the County may, in its sole discretion, allow the Contractor to rectify the default to the County's reasonable satisfaction within a thirty (30) day period. The County may grant an additional period of such duration as the County shall deem appropriate without waiver of any of the County's rights hereunder, so long as the Contractor has commenced curing such default and is effectuating a cure with diligence and continuity during such thirty (30) day period or any other period which the County prescribes. The default notice shall specify the date the Contractor shall discontinue the Services upon the Termination Date.



**ARTICLE 26. REMEDIES IN THE EVENT OF DEFAULT**

If an Event of Default occurs, the Contractor shall be liable for all damages resulting from the default, including but not limited to:

- a) lost revenues;
- b) the difference between the cost associated with procuring Services hereunder and the amount actually expended by the County for re-procurement of Services, including procurement and administrative costs; and
- c) such other direct damages.

The Contractor shall also remain liable for any liabilities and claims related to the Contractor's default. The County may also bring any suit or proceeding for specific performance or for an injunction.

**ARTICLE 27. PATENT AND COPYRIGHT INDEMNIFICATION**

- a) The Contractor shall not infringe on any copyrights, trademarks, service marks, trade secrets, patent rights, other intellectual property rights or any other third party proprietary rights in the performance of the Work.
- b) The Contractor warrants that all Deliverables furnished hereunder, including but not limited to: equipment, programs, documentation, software, analyses, applications, methods, ways, processes, and the like, do not infringe upon or violate any copyrights, trademarks, service marks, trade secrets, patent rights, other intellectual property rights or any other third party proprietary rights.
- c) The Contractor shall be liable and responsible for any and all claims made against the County for infringement of patents, copyrights, service marks, trade secrets or any other third party proprietary rights, by the use or supplying of any programs, documentation, software, analyses, applications, methods, ways, processes, and the like, in the course of performance or completion of, or in any way connected with, the Work, or the County's continued use of the Deliverables furnished hereunder. Accordingly, the Contractor at its own expense, including the payment of attorney's fees, shall indemnify, and hold harmless the County and defend any action brought against the County with respect to any claim, demand, cause of action, debt, or liability.
- d) In the event any Deliverable or anything provided to the County hereunder, or portion thereof is held to constitute an infringement and its use is or may be enjoined, the Contractor shall have the obligation to, at the County's option to (i) modify, or require that the applicable subcontractor or supplier modify, the alleged infringing item(s) at its own expense, without impairing in any respect the functionality or performance of the item(s), or (ii) procure for the County, at the Contractor's expense, the rights provided under this Agreement to use the item(s).
- e) The Contractor shall be solely responsible for determining and informing the County whether a prospective supplier or subcontractor is a party to any litigation involving patent or copyright infringement, service mark, trademark, violation, or proprietary rights claims or is subject to any injunction which may prohibit it from providing any Deliverable hereunder. The Contractor shall enter into agreements with all suppliers and subcontractors at the Contractor's own risk. The County may reject any Deliverable that

it believes to be the subject of any such litigation or injunction, or if, in the County's judgment, use thereof would delay the Work or be unlawful.

**ARTICLE 28. CONFIDENTIALITY**

- a) All Developed Works and other materials, data, transactions of all forms, financial information, documentation, inventions, designs and methods obtained from the County in connection with the Services performed under this Agreement, made or developed by the Contractor or its subcontractors in the course of the performance of such Services, or the results of such Services, or which the County holds the proprietary rights, constitute Confidential Information and may not, without the prior written consent of the County, be used by the Contractor or its employees, agents, subcontractors or suppliers for any purpose other than for the benefit of the County, unless required by law. In addition to the foregoing, all County employee information and County financial information shall be considered Confidential Information and shall be subject to all the requirements stated herein. Neither the Contractor nor its employees, agents, subcontractors or suppliers may sell, transfer, publish, disclose, display, license or otherwise make available to others any part of such Confidential Information without the prior written consent of the County. Additionally, the Contractor expressly agrees to be bound by and to defend, indemnify and hold harmless the County, and their officers and employees from the breach of any federal, state or local law in regard to the privacy of individuals.
- b) The Contractor shall advise each of its employees, agents, subcontractors and suppliers who may be exposed to such Confidential Information of their obligation to keep such information confidential and shall promptly advise the County in writing if it learns of any unauthorized use or disclosure of the Confidential Information by any of its employees or agents, or subcontractor's or supplier's employees, present or former. In addition, the Contractor agrees to cooperate fully and provide any assistance necessary to ensure the confidentiality of the Confidential Information.
- c) It is understood and agreed that in the event of a breach of this Article damages may not be an adequate remedy and the County shall be entitled to injunctive relief to restrain any such breach or threatened breach. Unless otherwise requested by the County, upon the completion of the Services performed hereunder, the Contractor shall immediately turn over to the County all such Confidential Information existing in tangible form, and no copies thereof shall be retained by the Contractor or its employees, agents, subcontractors or suppliers without the prior written consent of the County. A certificate evidencing compliance with this provision and signed by an officer of the Contractor shall accompany such materials.

**ARTICLE 29. PROPRIETARY INFORMATION**

As a political subdivision of the State of Florida, Miami-Dade County is subject to the stipulations of Florida's Public Records Law.

The Contractor acknowledges that all computer software in the County's possession may constitute or contain information or materials which the County has agreed to protect as proprietary information from disclosure or unauthorized use and may also constitute or contain information or materials which the County has developed at its own expense, the disclosure of which could harm the County's proprietary interest therein.

During the term of the contract, the Contractor will not use directly or indirectly for itself or for others, or publish or disclose to any third party, or remove from the County's property, any computer programs, data compilations, or other software which the County has developed, has used or is using, is holding for use, or which are otherwise in the possession of the County (hereinafter "Computer Software"). All third-party license agreements must also be honored by the contractors and their employees, except as authorized by the County and, if the Computer Software has been leased or purchased by the County, all hired party license agreements must also be honored by the contractors' employees with the approval of the lessor or Contractors thereof. This includes mainframe, minis, telecommunications, personal computers and any and all information technology software.

The Contractor will report to the County any information discovered or which is disclosed to the Contractor which may relate to the improper use, publication, disclosure or removal from the County's property of any information technology software and hardware and will take such steps as are within the Contractor's authority to prevent improper use, disclosure or removal.

#### **ARTICLE 30. PROPRIETARY RIGHTS**

- a) The Contractor hereby acknowledges and agrees that the County retains all rights, title and interests in and to all materials, data, documentation and copies thereof furnished by the County to the Contractor hereunder or furnished by the Contractor to the County and/or created by the Contractor for delivery to the County, even if unfinished or in process, as a result of the Services the Contractor performs in connection with this Agreement, including all copyright and other proprietary rights therein, which the Contractor as well as its employees, agents, subcontractors and suppliers may use only in connection with the performance of Services under this Agreement. The Contractor shall not, without the prior written consent of the County, use such documentation on any other project in which the Contractor or its employees, agents, subcontractors or suppliers are or may become engaged. Submission or distribution by the Contractor to meet official regulatory requirements or for other purposes in connection with the performance of Services under this Agreement shall not be construed as publication in derogation of the County's copyrights or other proprietary rights.
- b) All rights, title and interest in and to certain inventions, ideas, designs and methods, specifications and other documentation related thereto developed by the Contractor and its subcontractors specifically for the County, hereinafter referred to as "Developed Works" shall become the property of the County.
- c) Accordingly, neither the Contractor nor its employees, agents, subcontractors or suppliers shall have any proprietary interest in such Developed Works. The Developed Works may not be utilized, reproduced or distributed by or on behalf of the Contractor, or any employee, agent, subcontractor or supplier thereof, without the prior written consent of the County, except as required for the Contractor's performance hereunder.
- d) Except as otherwise provided in subsections a, b, and c above, or elsewhere herein, the Contractor and its subcontractors and suppliers hereunder shall retain all proprietary rights in and to all Licensed Software provided hereunder, that have not been customized to satisfy the performance criteria set forth in the Scope of Services. Notwithstanding the foregoing, the Contractor hereby grants, and shall require that its subcontractors and suppliers grant, if the County so desires, a perpetual, irrevocable

and unrestricted right and license to use; duplicate, disclose and/or permit any other person(s) or entity(ies) to use all such Licensed Software and the associated specifications, technical data and other Documentation for the operations of the County or entities controlling, controlled by, under common control with, or affiliated with the County, or organizations which may hereafter be formed by or become affiliated with the County. Such license specifically includes, but is not limited to, the right of the County to use and/or disclose, in whole or in part, the technical documentation and Licensed Software, including source code provided hereunder, to any person or entity outside the County for such person's or entity's use in furnishing any and/or all of the Deliverables provided hereunder exclusively for the County or entities controlling, controlled by, under common control with, or affiliated with the County, or organizations which may hereafter be formed by or become affiliated with the County. No such License Software, specifications, data, documentation or related information shall be deemed to have been given in confidence and any statement or legend to the contrary shall be void and of no effect.

#### ARTICLE 31. VENDOR REGISTRATION/CONFLICT OF INTEREST

##### a) Vendor Registration

The Contractor shall be a registered vendor with the County – Internal Services Department, Procurement Management Division, for the duration of this Agreement. In becoming a Registered Vendor with Miami-Dade County, the Contractor confirms its knowledge of and commitment to comply with the following:

1. *Miami-Dade County Ownership Disclosure Affidavit*  
(Section 2-8.1 of the County Code)
2. *Miami-Dade County Employment Disclosure Affidavit*  
(Section 2-8-1(d)(2) of the County Code)
3. *Miami-Dade Employment Drug-free Workplace Certification*  
(Section 2-8.1.2(b) of the County Code)
4. *Miami-Dade Disability and Nondiscrimination Affidavit*  
(Section 2-8.1.5 of the County Code)
5. *Miami-Dade County Debarment Disclosure Affidavit*  
(Section 10.38 of the County Code)
6. *Miami-Dade County Vendor Obligation to County Affidavit*  
(Section 2-8.1 of the County Code)
7. *Miami-Dade County Code of Business Ethics Affidavit*  
(Section 2-8.1(f) and 2-11(b)(1) of the County Code through (6) and (9) of the County Code and Section 2-11.1(c) of the County Code)
8. *Miami-Dade County Family Leave Affidavit*  
(Article V of Chapter 11 of the County Code)
9. *Miami-Dade County Living Wage Affidavit*  
(Section 2-8.9 of the County Code)
10. *Miami-Dade County Domestic Leave and Reporting Affidavit*  
(Article 8, Section 11A-60 11A-67 of the County Code)
11. *Subcontracting Practices*  
(Ordinance 97-35)
12. *Subcontractor /Supplier Listing*  
(Section 2-8.8 of the County Code)
13. *Environmentally Acceptable Packaging*  
(Resolution R-738-92)
14. *W-9 and 8109 Forms*  
(as required by the Internal Revenue Service)
15. *FEIN Number or Social Security Number*  
In order to establish a file, the Contractor's Federal Employer Identification Number (FEIN) must be provided. If no FEIN exists, the Social Security Number of the owner or individual must be provided. This number becomes Contractor's "County Vendor Number". To comply with Section 119.071(5) of the Florida Statutes relating to the collection of an individual's Social Security Number, be aware that the County requests the Social Security Number for the following purposes:
  - Identification of individual account records
  - To make payments to individual/Contractor for goods and services provided to Miami-Dade County
  - Tax reporting purposes
  - To provide a unique identifier in the vendor database that may be used for searching and sorting departmental records
16. *Office of the Inspector General*  
(Section 2-1076 of the County Code)
17. *Small Business Enterprises*  
The County endeavors to obtain the participation of all small business enterprises pursuant to Sections 2-8.2,

2-8.2.3 and 2-8.2.4 of the County Code and Title 49 of the Code of Federal Regulations.

By acceptance of any contract, the Contractor agrees to comply with all antitrust laws of the United States and the State of Florida.

**18. Antitrust Laws**

**b) Conflict of Interest**

Section 2-11.1(d) of Miami-Dade County Code requires that any County employee or any member of the employee's immediate family who has a controlling financial interest, direct or indirect, with Miami-Dade County or any person or agency acting for Miami-Dade County, competing or applying for a contract, must first request a conflict of interest opinion from the County's Ethics Commission prior to their or their immediate family member's entering into any contract or transacting any business through a firm, corporation, partnership or business entity in which the employee or any member of the employee's immediate family has a controlling financial interest, direct or indirect, with Miami-Dade County or any person or agency acting for Miami-Dade County. Any such contract or business engagement entered in violation of this subsection, as amended, shall be rendered voidable. For additional information, please contact the Ethics Commission hotline at (305) 579-2593.

**ARTICLE 32. INSPECTOR GENERAL REVIEWS**

**Independent Private Sector Inspector General Reviews**

Pursuant to Miami-Dade County Administrative Order 3-20, the County has the right to retain the services of an Independent Private Sector Inspector General (hereinafter "IPSIG"), whenever the County deems it appropriate to do so. Upon written notice from the County, the Contractor shall make available to the IPSIG retained by the County, all requested records and documentation pertaining to this Agreement for inspection and reproduction. The County shall be responsible for the payment of these IPSIG services, and under no circumstance shall the Contractor's prices and any changes thereto approved by the County, be inclusive of any charges relating to these IPSIG services. The terms of this provision apply to the Contractor, its officers, agents, employees, subcontractors and assignees. Nothing contained in this provision shall impair any independent right of the County to conduct an audit or investigate the operations, activities and performance of the Contractor in connection with this Agreement. The terms of this Article shall not impose any liability on the County by the Contractor or any third party.

**Miami-Dade County Inspector General Review**

According to Section 2-1076 of the Code of Miami-Dade County, Miami-Dade County has established the Office of the Inspector General which may, on a random basis, perform audits on all County contracts, throughout the duration of said contracts, except as otherwise provided below. The cost of the audit for this Contract shall be one quarter (1/4) of one (1) percent of the total contract amount which cost shall be included in the total contract amount. The audit cost will be deducted by the County from progress payments to the Contractor. The audit cost shall also be included in all change orders and all contract renewals and extensions.

**Exception:** The above application of one quarter (1/4) of one percent fee assessment shall not apply to the following contracts: (a) IPSIG contracts; (b) contracts for legal services; (c) contracts for financial advisory services; (d) auditing contracts; (e) facility rentals and lease agreements; (f) concessions and other rental agreements; (g) insurance contracts; (h) revenue-generating contracts; (i) contracts where an IPSIG is assigned at the time the contract is approved by the Commission; (j) professional service agreements under \$1,000; (k) management agreements; (l) small purchase orders as defined in Miami-Dade County Administrative Order 3-2; (m) federal, state and local government-funded grants; and (n) interlocal agreements. ***Notwithstanding the foregoing, the Miami-Dade County Board of***

**County Commissioners may authorize the inclusion of the fee assessment of one quarter (1/4) of one percent in any exempted contract at the time of award.**

Nothing contained above shall in any way limit the powers of the Inspector General to perform audits on all County contracts including, but not limited to, those contracts specifically exempted above. The Miami-Dade County Inspector General is authorized and empowered to review past, present and proposed County and Public Health Trust contracts, transactions, accounts, records and programs. In addition, the Inspector General has the power to subpoena witnesses, administer oaths, require the production of records and monitor existing projects and programs. Monitoring of an existing project or program may include a report concerning whether the project is on time, within budget and in conformance with plans, specifications and applicable law. The Inspector General is empowered to analyze the necessity of and reasonableness of proposed change orders to the Contract. The Inspector General is empowered to retain the services of independent private sector inspectors general (IPSIG) to audit, investigate, monitor, oversee, inspect and review operations, activities, performance and procurement process, including but not limited to project design, specifications, proposal submittals, activities of the Contractor, its officers, agents and employees, lobbyists, County staff and elected officials to ensure compliance with contract specifications and to detect fraud and corruption.

Upon written notice to the Contractor from the Inspector General or IPSIG retained by the Inspector General, the Contractor shall make all requested records and documents available to the Inspector General or IPSIG for inspection and copying. The Inspector General and IPSIG shall have the right to inspect and copy all documents and records in the Contractor's possession, custody or control which, in the Inspector General's or IPSIG's sole judgment, pertain to performance of the contract, including, but not limited to original estimate files, change order estimate files, worksheets, proposals and agreements form and which successful and unsuccessful subcontractors and suppliers, all project-related correspondence, memoranda, instructions, financial documents, construction documents, proposal and contract documents, back-charge documents, all documents and records which involve cash, trade or volume discounts, insurance proceeds, rebates, or dividends received, payroll and personnel records, and supporting documentation for the aforesaid documents and records.

#### **ARTICLE 33. LOCAL, STATE, AND FEDERAL COMPLIANCE REQUIREMENTS**

Contractor agrees to comply, subject to applicable professional standards, with the provisions of any and all applicable Federal, State and the County orders, statutes, ordinances, rules and regulations which may pertain to the Services required under this Agreement, including, but not limited to:

- a) Equal Employment Opportunity (EEO), in compliance with Executive Order 11246 as amended and applicable to this Contract.
- b) Miami-Dade County Florida, Department of Small Business Development Participation Provisions, as applicable to this Contract.
- c) Environmental Protection Agency (EPA), as applicable to this Contract.
- d) Miami-Dade County Code, Chapter 11A, Article 3. All contractors and subcontractors performing work in connection with this Contract shall provide equal opportunity for employment without regard to race, religion, color, age, sex, national origin, sexual preference, disability or marital status. The aforesaid provision shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment

advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Contractor agrees to post in a conspicuous place available for employees and applicants for employment, such notices as may be required by the Dade County Fair Housing and Employment Commission, or other authority having jurisdiction over the work setting forth the provisions of the nondiscrimination law.

- e) "Conflicts of Interest" Section 2-11 of the County Code, and Ordinance 01-199.
- f) Miami-Dade County Code Section 10-38 "Debarment".
- g) Miami-Dade County Ordinance 99-5, codified at 11A-60 et. seq. of Miami-Dade Code pertaining to complying with the County's Domestic Leave Ordinance.
- h) Miami-Dade County Ordinance 99-152, prohibiting the presentation, maintenance, or prosecution of false or fraudulent claims against Miami-Dade County.

The Contractor shall hold all licenses and/or certifications, obtain and pay for all permits and/or inspections, and comply with all laws, ordinances, regulations and building code requirements applicable to the work required herein. Damages, penalties, and/or fines imposed on the County or Contractor for failure to obtain and maintain required licenses, certifications, permits and/or inspections shall be borne by the Contractor. The Project Manager shall verify the certification(s), license(s), permit(s), etc. for the Contractor prior to authorizing work and as needed.

Notwithstanding any other provision of this Agreement, Contractor shall not be required pursuant to this Agreement to take any action or abstain from taking any action if such action or abstention would, in the good faith determination of the Contractor, constitute a violation of any law or regulation to which Contractor is subject, including but not limited to laws and regulations requiring that Contractor conduct its operations in a safe and sound manner.

#### **ARTICLE 34. NONDISCRIMINATION**

During the performance of this Contract, Contractor agrees to not discriminate against any employee or applicant for employment because of race, religion, color, sex, handicap, marital status, age or national origin, and will take affirmative action to ensure that they are afforded equal employment opportunities without discrimination. Such action shall be taken with reference to, but not limited to: recruitment, employment, termination, rates of pay or other forms of compensation, and selection for training or retraining, including apprenticeship and on the job training.

By entering into this Contract, the Contractor attests that it is not in violation of the Americans with Disabilities Act of 1990 (and related Acts) or Miami-Dade County Resolution No. R-385-95. If the Contractor or any owner, subsidiary or other firm affiliated with or related to the Contractor is found by the responsible enforcement agency or the County to be in violation of the Act or the Resolution, such violation shall render this Contract void. This Contract shall be void if the Contractor submits a false affidavit pursuant to this Resolution or the Contractor violates the Act or the Resolution during the term of this Contract, even if the Contractor was not in violation at the time it submitted its affidavit.

#### **ARTICLE 35. CONFLICT OF INTEREST**

The Contractor represents that:

- a) No officer, director, employee, agent, or other consultant of the County or a member of the immediate family or household of the aforesaid has directly or indirectly received or been promised any form of benefit, payment or compensation, whether tangible or intangible, in connection with the award of this Agreement.
- b) There are no undisclosed persons or entities interested with the Contractor in this Agreement. This Agreement is entered into by the Contractor without any connection with any other entity or person making a proposal for the same purpose, and without collusion, fraud or conflict of interest. No elected or appointed officer or official, director, employee, agent or other consultant of the County, or of the State of Florida (including elected and appointed members of the legislative and executive branches of government), or a member of the immediate family or household of any of the aforesaid:
  - i) is interested on behalf of or through the Contractor directly or indirectly in any manner whatsoever in the execution or the performance of this Agreement, or in the services, supplies or work, to which this Agreement relates or in any portion of the revenues; or
  - ii) is an employee, agent, advisor, or consultant to the Contractor or to the best of the Contractor's knowledge any subcontractor or supplier to the Contractor.
- c) Neither the Contractor nor any officer, director, employee, agency, parent, subsidiary, or affiliate of the Contractor shall have an interest which is in conflict with the Contractor's faithful performance of its obligation under this Agreement; provided that the County, in its sole discretion, may consent in writing to such a relationship, provided the Contractor provides the County with a written notice, in advance, which identifies all the individuals and entities involved and sets forth in detail the nature of the relationship and why it is in the County's best interest to consent to such relationship.
- d) The provisions of this Article are supplemental to, not in lieu of, all applicable laws with respect to conflict of interest. In the event there is a difference between the standards applicable under this Agreement and those provided by statute, the stricter standard shall apply.
- e) In the event Contractor has no prior knowledge of a conflict of interest as set forth above and acquires information which may indicate that there may be an actual or apparent violation of any of the above, Contractor shall promptly bring such information to the attention of the County's Project Manager. Contractor shall thereafter cooperate with the County's review and investigation of such information, and comply with the instructions Contractor receives from the Project Manager in regard to remedying the situation.

**ARTICLE 36. PRESS RELEASE OR OTHER PUBLIC COMMUNICATION**

Under no circumstances shall the Contractor without the express written consent of the County:

- a) Issue or permit to be issued any press release, advertisement or literature of any kind which refers to the County, or the Work being performed hereunder, unless the Contractor first obtains the written approval of the County. Such approval may be withheld if for any reason the County believes that the publication of such information would be harmful to the public interest or is in any way undesirable; and



- b) Communicate in any way with any contractor, department, board, agency, commission or other organization or any person whether governmental or private in connection with the Services to be performed hereunder except upon prior written approval and instruction of the County; and
- c) Except as may be required by law, the Contractor and its employees, agents, subcontractors and suppliers will not represent, directly or indirectly, that any product or service provided by the Contractor or such parties has been approved or endorsed by the County.

**ARTICLE 37. BANKRUPTCY**

The County reserves the right to terminate this contract, if, during the term of any contract the Contractor has with the County, the Contractor becomes involved as a debtor in a bankruptcy proceeding, or becomes involved in a reorganization, dissolution, or liquidation proceeding, or if a trustee or receiver is appointed over all or a substantial portion of the property of the Contractor under federal bankruptcy law or any state insolvency law.

**ARTICLE 38. GOVERNING LAW**

This Contract, including appendices, and all matters relating to this Contract (whether in contract, statute, tort (such as negligence), or otherwise) shall be governed by, and construed in accordance with, the laws of the State of Florida. Venue shall be Miami-Dade County.

**ARTICLE 39. FIRST SOURCE HIRING REFERRAL PROGRAM**

Pursuant to Section 2-2113 of the Code of Miami-Dade County, for all contracts for goods and services, the Contractor, prior to hiring to fill each vacancy arising under a County contract shall (1) first notify the South Florida Workforce Investment Board ("SFWIB"), the designated Referral Agency, of the vacancy and list the vacancy with SFWIB according to the Code, and (2) make good faith efforts as determined by the County to fill a minimum of fifty percent (50%) of its employment needs under the County contract through the SFWIB. If no suitable candidates can be employed after a Referral Period of three to five days, the Contractor is free to fill its vacancies from other sources. Contractor will be required to provide quarterly reports to the SFWIB indicating the name and number of employees hired in the previous quarter, or why referred candidates were rejected. Sanctions for non-compliance shall include, but not be limited to: (i) suspension of contract until Contractor performs obligations, if appropriate; (ii) default and/or termination; and (iii) payment of \$1,500/employee, or the value of the wages that would have been earned given the noncompliance, whichever is less. Registration procedures and additional information regarding the Program are available at <https://iapps.southfloridaworkforce.com/firstsource/> or by contacting the SFWIB at (305) 594-7615, Extension 407.

**ARTICLE 40. SURVIVAL**

The parties acknowledge that any of the obligations in this Agreement will survive the term, termination and cancellation hereof. Accordingly, the respective obligations of the Contractor and the County under this Agreement, which by nature would continue beyond the termination, cancellation or expiration thereof, shall survive termination, cancellation or expiration hereof.

IN WITNESS WHEREOF, the parties have executed this Agreement effective as of the contract date herein above set forth.

Contractor

Miami-Dade County

By: [Signature] By: \_\_\_\_\_

Name: RICHARD S. KAUFMAN Name: Carlos A. Gimenez

Title: VICE PRESIDENT Title: Mayor

Date: 8/6/13 Date: \_\_\_\_\_

Attest: \_\_\_\_\_ Attest: \_\_\_\_\_

Corporate Secretary/Notary Public

Clerk of the Board

Corporate Seal/Notary Seal

Approved as to form  
and legal sufficiency



Assistant County Attorney

## Appendix A Scope of Services

### Background/Objective

The County is contracting for the services of a broker to assist the County in establishing replacement programs for 1) Accidental Death and Dismemberment (AD&D) benefit coverage for County employees and eighteen (18) participating municipalities as required by Florida Statutes 112.18, 112.181, 112.19 and 112.191, and 2) Police Benevolent Association (PBA) Survivors' Benefit insurance for members of the Miami-Dade County PBA Bargaining Unit.

### Minimum Qualification Requirements

Contractor's key individual primarily responsible for the County's account shall be a licensed insurance agent in the State of Florida throughout the term of the Contract.

### Requirements and Services to be Provided

#### **A. ACCIDENTAL DEATH and DISMEMBERMENT (AD&D) INSURANCE PROGRAM**

##### **Required Limits, Terms and Conditions**

The Program shall be for the benefits specified by Florida Statutes Section 112.18, 112.181, 112.19 and 112.191. **Policy shall be endorsed to show conformance with these statutes.**

The Board of County Commissioners (Board) has authorized extension of the AD&D coverage for all full-time Miami-Dade County employees, including Board members. Participating municipalities may elect to cover all full-time employees also.

##### Payment of Premiums:

Premiums shall be paid on an annual basis, based on enrollment at policy inception and each policy anniversary date thereafter. The County will not be required to report additions and deletions throughout the policy period.

##### Limits to be Provided:

	<u>ADD Benefit</u>	<u>Fresh Pursuit</u>	<u>Unlawful &amp; Intentional</u>
I. Police	\$63,853.79*	\$63,853.79*	\$192,455.70*
II. Firefighters	\$63,853.79*	\$63,853.79*	\$192,455.70*
III. Clerical, Administrative Managerial & Supervisory	\$25,000		
IV. All Others	\$25,000		

\*Benefit Levels as of July 2012. Benefits increase July 1<sup>st</sup> of each year in accordance with Florida Statutes. No change in rates will be made during the policy period.

Benefits shall be provided for accidental injuries resulting in loss of life, loss of two or more members, or irrevocable loss of sight in both eyes. One half of the benefit shall be paid for accidental injuries resulting in loss of one member or loss of sight in one eye. One quarter of the principal sum shall be paid for loss of thumb and index finger of either hand.

**Required Endorsements:**

Insured shall not be deemed to have received notice of occurrence nor be required to report it to the Insurance Company until Miami-Dade County's Program Manager has been made aware of the occurrence.

Cancellation provisions of the policy shall give no less than ninety (90) days written notice to the named insured in the event of cancellation by the company except for nonpayment of premiums.

Policy shall be extended to include the provisions of Florida Statutes, Section 112.18, 112.181, 112.19 and 112.191.

Changes in Florida Statutes that may affect coverage shall be incorporated into the policy.

Coverage shall be provided for any insured person while flying as a member of the crew or a passenger on any aircraft while a) working for the policyholder, and b) on a trip authorized by the policyholder.

**Required Carrier Rating:**

Insurance carrier shall be rated "A-" or better as to management and Class "VII" or better as to financial strength by Best's Insurance Guide, or the equivalent.

**Underwriting Information****Effective Date of Coverage:**

**January 1, 2014 at 12:01 A.M.** (local time)

Coverage for new employees will be effective on the 1<sup>st</sup> day of the calendar month coinciding with or following ninety (90) days from date of hire.

**Name and Address of Policyholder:**

Board of County Commissioners, Miami-Dade County  
C/o Internal Services Department - Risk Management  
111 NW 1<sup>st</sup> Street, Suite 2340  
Miami, Florida 33128-1987

**B. PBA SURVIVORS' BENEFIT INSURANCE PROGRAM****Required Limits, Terms and Conditions**

Coverage shall be for AD&D on a twenty-four (24) hour basis for eligible Miami-Dade County employees (members of the PBA Bargaining Unit and their supervisors). This group includes, but is not limited to police officers, correctional officers, communications operators, other employees and their supervisors.

The County currently matches the contribution for Sworn Bargaining Unit employees up to \$46 per employee. Non-sworn Bargaining Unit employees that select this benefit make the entire

contribution per Article 24, Section B of the PBA Collective Bargaining Agreement.

Payment of Premiums:

Premiums shall be paid on an annual basis based on enrollment at policy inception or policy anniversary date. The County, on a pro-rata basis, shall pay additional premiums for new enrollees added during the policy period. Retiring or terminated employees shall remain covered until the next policy anniversary date.

Limits to be Provided:

Enrollees, at their option, will be allowed to select a benefit level (principal sum) of either \$50,000 or \$100,000. This principal sum shall be payable for accidental injuries resulting in loss of life, loss of two or more members, or irrevocable loss of sight in both eyes. One half of the benefit shall be paid for accidental injuries resulting in loss of one member or loss of sight in one eye. One quarter of the principal sum shall be paid for loss of thumb and index finger of either hand.

Required Endorsements:

1. Insured shall not be deemed to have received notice of occurrence nor be required to report it to the Insurance Company until Miami-Dade County's Program Manager has been made aware of the occurrence.
2. Cancellation provisions of the policy shall give no less than ninety (90) days written notice to the named insured in the event of cancellation by the company except for nonpayment of premiums.
3. Coverage shall be provided for any insured person while flying as a member of the crew or a passenger on any aircraft while a) working for the policyholder, and b) on a trip authorized by the policyholder.
4. Coverage shall include riding as a passenger in any transport aircraft operated by the Military Airlift Command (MAC) or any civilian aircraft, provided that such aircraft:
  - (a) Is operated by a properly certified pilot;
  - (b) Has a current and valid unrestricted airworthiness certificate; and
  - (c) Is not being used for, or in connection with, any test or experimental purpose, unless previously consented to in writing by the carrier, as applicable.
5. Coverage shall be provided in accordance with conditions described in Florida Statutes 112.18 and 112.181.

Required Carrier Ratings:

Insurance carrier shall be rated "A-" or better as to management and Class "VII" or better as to financial strength by Best's Insurance Guide, or the equivalent.

Underwriting Information

Effective date of coverage:

**January 1<sup>st</sup>, 2014 at 12:01 A.M. (local time)**

All eligible employees may enroll during each open enrollment with an effective date of the anniversary of the Program. Coverage for new employees will be effective on the 1<sup>st</sup> day of the calendar month coinciding with or following ninety (90) days from date of hire into a qualifying classification

Name and address of Policyholder

Board of County Commissioners, Miami-Dade County  
c/o Internal Services Department - Risk Management  
111 NW 1<sup>st</sup> Street, Suite 2340  
Miami, Florida 33128-1987

**C. REQUIRED SERVICES**

**Accidental Death & Dismemberment and PBA Survivors' Benefit Insurance Programs**

**The Contractor shall:**

1. Administer placement of coverage as instructed by the County's Program Manager.
2. Provide binders, policies and endorsements as required in the timetable specified by the County's Program Manager.
3. Provide extensive review of binders and policies, including verification of conformity of specifications required by the Internal Services Department - Risk Management.
4. Provide a detailed manuscript wording analysis, as applicable.
5. Recommend coverage changes and improvements to provide the highest level of coverage at the least possible cost to the County.
6. Evaluate the financial stability of the insurance carrier and keep the County's Program Manager informed of any changes in rating. Make recommendations should ratings change during the policy term.
7. Oversee and coordinate all relevant services performed by insurance carrier/underwriters or any service agencies arranged for the County's Accidental Death and PBA Survivors' Insurance Programs.
8. Assist the County's Program Manager, as necessary, in all facets of claims handling to the resolution of any claims regardless of policy period.
9. Provide Internal Services Department - Risk Management, upon request, with a listing of all claims including such information as date and type of loss, amounts reserved and paid, etc.
10. Provide as needed, advice and consultation during County working hours, and as requested by the County's Program Manager.
11. Attend meetings with Internal Services Department - Risk Management and County staff as requested by the County's Program Manager.
12. Perform administrative and clerical services relative to account management including, but not limited to, certificate issuance and policy changes.
13. Electronically receive and transmit eligible employee information to be used during open enrollment.
14. Respond to any needs of the County related to the Programs, as deemed necessary by the County.

**D. ADDITIONAL SERVICES**

In addition to the required Services above, the Contractor shall provide the following Services:

**PBA Survivors' Benefit Insurance Program:**

1. Meet with Internal Services Department - Risk Management in July/August of each year to determine key dates for open enrollment.
2. Create and maintain a database of eligible participants in the PBA Program.
3. Confirm and correct discrepancies regarding eligible employees with user County Departments.
4. Provide for an online annual enrollment period for all eligible employees, on the insurance carriers website.
5. Provide customer support services to the County. Contractor's representative shall be available to respond to all questions regarding coverage, eligibility, benefit information, beneficiary designations by eligible employees throughout the contract term. Contractor shall also provide detailed reports to each using County Department containing specific employee information for eligibility verification and sworn or non-sworn status, as requested by the County.
6. After eligibility and status are confirmed, determine the appropriate payroll deduction based on benefit level.
7. Provide the County with an updated electronic file no later than the first week in December in a System Data Format file (fixed length) that permits electronic data transfer of payroll deductions.
8. Provide premium calculations to Internal Services Department - Risk Management for payroll deductions based on information received directly from using County Department throughout the year for new enrollees.
9. Keep original enrollment/beneficiary forms and changes on file throughout the term of the agreement.
10. At the termination of the agreement, provide all beneficiary forms and most recent database to Internal Services Department - Risk Management.

The County will provide an electronic file to the Contractor by September of each year. Contractor shall cross check their database with the County provided information to maintain a fully updated and accurate database.

## Appendix B - Price Schedule

### Accidental Death and Dismemberment & Police Benevolent Association Survivors' Benefit Insurance Programs

The following are the rates for providing all services for both Programs as stated in Appendix A – Scope of Services.

#### 1. ACCIDENTAL DEATH and DISMEMBERMENT INSURANCE COVERAGE

<u>Basic Benefit Classification</u>	<u>Benefit</u>	<u>Fresh Pursuit</u>	<u>Annual Rate per Person</u>
I. Police	\$63,853.79 +	\$63,853.79	<u>\$10.75</u>
II. Firefighters	\$63,853.79 +	\$63,853.79	<u>\$10.61</u>
III. Clerical, Admin., Managerial & Supervisory	\$25,000		<u>\$0.45</u>
IV. All Others	\$25,000		<u>\$0.54</u>

<u>Unlawful &amp; Intentional Classification</u>	<u>Benefit</u>	
I. Police	\$192,455.70	<u>\$10.66</u>
II. Firefighters	\$192,455.70	<u>\$3.15</u>

#### 2. PBA SURVIVORS' BENEFIT INSURANCE COVERAGE

<u>Benefit</u>	<u>Annual Rate per Person</u>
\$100,000	<u>\$43.70</u>
\$ 50,000	<u>\$21.85</u>

#### Notes:

1. **Accidental Death and Dismemberment Insurance Program only**, a change to the number of eligible employees, after the policy inception date, shall not affect the premium amount for that policy period.
2. **PBA Survivors' Benefit Insurance Program only**, the Contractor shall be compensated for additional enrollees to the policy after the policy inception, at the above specified per person rate, on a pro-rated basis. Retiring or terminated employees shall remain covered until the next policy anniversary date.



3. Rates shall be all-inclusive. No "add-on" charges for services shall be accepted.
4. Any commissions (to agents, brokers, etc.) are included in the stated annual rate per person.
5. Rates shall not be adjusted at any time during the Plan year unless the County requests and agrees to contractual changes.
6. Rates shall not be contingent upon minimum participation requirements. Rates for the option to renew years will be negotiated. Any extensions pursuant to Article 5 of the Agreement will be at the then current rates, unless the County approves an increase in the rates.

# Memorandum



**Date:** April 30, 2013

**To:** Those Listed Below

**From:** Carlos A. Gimenez  
Mayor

**Subject:** Appointment of Selection Committee for Miami-Dade Internal Services Department – Risk Management Request for Proposal for Accidental Death & Dismemberment and PBA Survivors' Benefit Insurance Programs – RFP No. 834.

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In accordance with Administrative Order 3-34, I am hereby appointing those listed below as the Selection Committee Miami-Dade Internal Services Department – Risk Management Request for Proposal for Accidental Death & Dismemberment and PBA Survivors' Benefit Insurance Programs – RFP No. 834.

Selection Committee  
Rita Silva, ISD (Non-Voting Chairperson)  
Barbara Dunlop, ISD  
Doug Foley, ISD  
Leila Zinati, MDPD  
Louvenia Lee, MDCR  
Marianela Betancourt, MDCR  
Michelle Sifontes, PWWM (Alternate)

You are directed to assist me in the selection process considering the factors delineated in the solicitation. If you are unable to participate in the selection process, contact this office through Small Business Development (SBD) by memorandum from your department director documenting the reason why you cannot participate. Only in cases of dire urgency may you be excused from participation.

Each Selection Committee member shall be responsible for evaluating, rating and ranking the proposals based on the criteria and procedure contained in the solicitation. The Selection Committee will meet to review the written proposals. If required, the Selection Committee will select firms to make oral presentations to the Selection Committee at a properly noticed public hearing. If proposers are invited to make oral presentations, the Selection Committee may re-rate and re-rank the proposals based upon the written documents combined with the oral presentation. You may utilize staff of the issuing department and the using agency to conduct a preliminary review of the proposals for responsiveness. All requests for responsiveness determinations shall be made in writing by the issuing department to the County Attorney's Office.

The alternate committee member will serve only in the event of an approved substitution. No substitution of committee members shall be allowed after the first official meeting of the committee. The Internal Services Department (ISD) may substitute the chairperson to ensure the appropriate level of staffing expertise as deemed necessary to accommodate the needs of this solicitation.

Upon completion of the evaluation process, the Selection Committee Chairperson shall prepare and submit a memorandum to include a narrative of the evaluation and justification of the recommended firm(s) with attach supporting documentation which MUST include the following information:

Name of firm(s)  
Quality Rating Score  
Price  
Adjusted Score (if applicable)  
Committee's Overall Ranking

This report should be submitted to me through ISD for review and consideration.

As a matter of administrative policy and to maintain a fair and impartial process, all individuals appointed to the Selection Committee (including the Chairperson) and staff are instructed to refrain from discussing the solicitation with prospective lobbyist and/or consultants. Selection Committee members are reminded that in accordance with the Cone of Silence Ordinance 98-106, they are restrictions on communications regarding the solicitation with potential proposers, service providers, lobbyists, consultants, or any member of the County's professional staff. Violation of this policy could lead to termination of County service.

All questions must be directed to the staff contact person designated by the issuing department.

c: Lester Sola, Director, ISD  
J.D. Patterson, Director, MDPD  
Timothy P. Ryan, Director, MDCR  
David Downey, Fire Chief, MDFR  
Kathleen Woods-Richardson, Director, PWWM  
Jack Osterholt, Deputy Mayor/Director, RER  
Mario Goderich, Assistant Director, Business Affairs/RER

Selection Committee  
Rita Silva, ISD (Non-Voting Chairperson)  
Barbara Dunlop, ISD  
Doug Foley, ISD  
Leila Zinati, MDPD  
Louvenia Lee, MDCR  
Marianela Betancourt, MDFR  
Michelle Sifontes, PWWM (Alternate)

**SELECTION COMMITTEE  
INTERNAL SERVICES DEPARTMENT – RISK MANAGEMENT  
REQUEST FOR PROPOSALS  
ACCIDENTAL DEATH & DISMEMBERMENT AND PBA SURVIVORS' BENEFIT  
INSURANCE PROGRAMS**

**RFP NO. 834**

Committee Member/ Title	Department	Start Year With County	Ethnicity/ Gender	Education	Professional License(s)/ Certification(s)	Telephone #
Rita Silva (Non-Voting Chairperson)	ISD	---	---	---	---	305-375-1081
Barbara Dunlop Property and Casualty Manager	ISD	1981	White Female	Bachelors of Science in Business	None	305- 375-4282
Douglas Foley Benefits Supervisor	ISD	2007	White Male	Master of Science in Management	None	305-375-4516
Leila Zinati MDPD Human Resources Manager	MDPD	1998	White Female	Masters Degree - Education/Higher Learning	Professional in Human Resources (PHR)	305-471-1963 or 305-471-1968
Louvenia Lee Special Projects Administrator 1	MDCR	1982	Black Female	B.A. & M.S in Development Counseling & Doctorate in Ministry	None	786-263-6225
Marianela Betancourt Purchasing Manager	MDFR	1999	Hispanic Female	Bachelors Degree in Public Administration	Human Resource Management/ Universal Public Procurement Certification Council/ Certified Professional Public Buyer	786-331-4241
Michelle Sifontes Chief, Human Resources (ALTERNATE)	PWWM	1994	Black Female	Bachelor of Arts in Business Administration	None	305-514-6701